APPENDIX 2

Redditch Borough Council Quarterly Compliment Statistics

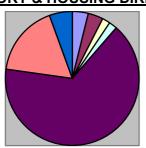


www.redditchbc.gov.uk

July-Sept 2010

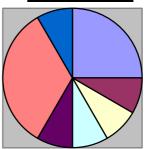
There were a total of 70 compliments in the last quarter

PLANNING & REGENERATION, REGULATORY & HOUSING DIRECTORATE



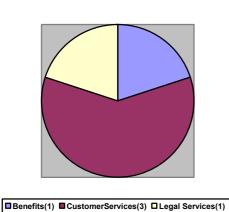
□ BusinessCentres(2) □ Capital(2)
□ Planning(1) □ Rent(1)
■ Repairs&Maintenance(35) □ HomeSupport(9)
■ Tenancy(3)

LEISURE, ENVIRONMENT & COMMUNITY DIRECTORATE

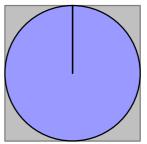


□ Childrens Centres(3) ■ Abbey Stadium (1) □ Cleansing(1) □ CommunitySafety(1) ■ DialARide(1) □ Landscape(4) □ WasteCollection(1)

FINANCE & RESOURCES DIRECTORATE



POLICY, PERFORMANCE AND PARTNERSHIPS DIRECTORATE



■ None(0)

What did you compliment?

The majority of compliments related to Repairs & Maintenance